

Village of Indianola

Vermilion County, Illinois

Resident Complaint Form

Purpose: This form allows residents to report concerns regarding property maintenance, animal issues, or other potential ordinance violations. Complaints may be submitted anonymously. Submission of this form allows the Village to document, track, and address concerns in a consistent and fair manner.

1. Complainant Information (Optional)

Name: _____

Address: _____

Phone/Email: _____

Note: You may leave this section blank if you wish to remain anonymous.

2. Type of Complaint (Check all that apply)

- Property Maintenance / Nuisance
- Animal (dog/cat running at large, public nuisance)
- Other Ordinance Violation: _____

3. Complaint Location

- General address or block (do not need to identify the owner):

- Additional location details (optional): _____

4. Description of Issue

Please describe the concern in as much detail as necessary (dates, times, type of issue, hazards, etc.):

5. Previous Attempts / Observations

- Have you reported this issue previously? Yes No
- If yes, to whom or when? _____
- Additional observations (optional): _____

6. Requested Action (Optional)

- Document for Board awareness

Village of Indianola

Vermilion County, Illinois

- Administrative follow-up / letter
- Animal control / TNR program
- Other: _____

7. Privacy and Confidentiality

- Complaints may be submitted anonymously.
- Any personally identifiable information provided will be used solely for the purpose of investigating the complaint and tracking compliance.
- Specific property owners or addresses will not be discussed in open meetings to protect privacy and due process.

8. Submission

Submit by:

- **Email:** villageofindianola@gmail.com
- **Mail:** Village of Indianola, 1 N Walnut St., Indianola, IL 61850
- **In-person:** Drop off at Village Hall (by appointment only)

For Village Staff Use Only

Date Received	
Complaint Type	
Location (General)	
Action Taken	
Follow-up Date	
Notes	