

TELL CITY WASTEWATER

P.O. BOX 217, TELL CITY, IN 47586 (812) 547-3266

EXCESSIVE WATER USAGE WASTEWATER ADJUSTMENT

APPLICATION & APPROVAL FORM

Summer Season is defined as May 1 – Aug 31. User must substantiate that all or a portion of the excess water usage did NOT and CANNOT enter the wastewater system. Please see page 2 for a detail of occurrences allowed or see **Ordinance # 1147** for a complete detailed explanation

Payment due dates and normal penalties still apply to the user. Any adjustment made to the billed amount will appear on a future billing cycle based on the

(Please Print)

Applicant Name: _____ Phone No: _____

Address: _____ Acct No. _____

Date(s) of Excessive Water Usage: _____

Reason/Cause of Excessive Water Usage:

Pool Watering Leak/Other Commercial/Industrial

Water Meter Readings: Before _____ After _____ (History Attached)

Please describe reason/cause:

Wastewater personnel may visit your residence for

Applicant Signature: _____ Date: _____

For Use By Wasterwater Adjustment Committee

Was the usage excessive as defined above? Yes No; Request Denied

Can you verify the situation? Yes No; Request Denied
Did the water enter the Wastewater System Yes; Request Denied No

Request Approved: _____

Wastewater Adjustment Committee Representative

(Date)

Wastewater adjustment request may be submitted for the following occurrences:

1. In the case of excessive water usage for filling swimming pools, one filling event per season, unless the user can prove the pool required draining for repair and was refilled during the Summer Season, may be granted an adjustment for the Summer Season if the usage is more than 20% above their average monthly usage based on the period of time from January through March of the current year. User must substantiate to the Committee that all or a portion of the excess water usage did NOT and CANNOT enter the wastewater system.

2. In the case of excessive water usage for watering gardens, lawns, or irrigation/sprinkling systems, an adjustment may be granted for the Summer Season with one request if the usage is more than 20% above their average monthly usage based on the period of time from January through March of the current year. User must substantiate to the Committee that all or a portion of the excess water usage did NOT and CANNOT enter the wastewater system.

3. In the case of excessive water usage from a leak, an equipment malfunction or failure, or other extraordinary event, an adjustment may be granted if the usage is more than 20% above their average monthly usage, based on the immediate previous three month period of time. User must substantiate to the Committee that all or a portion of the excess water usage did NOT and CANNOT enter the wastewater system. The Committee shall determine the appropriate wastewater charge and may approve a payment plan and adjust penalties to assist in facilitating the payment of the usage.

4. In the case of a commercial or industrial user, an adjustment may be granted only if flow-meter measurement equipment is utilized to substantiate to the Committee that all or a portion of the excess water usage does NOT and CANNOT enter the wastewater system.

Ordinance #1147 Dated August 6, 2018, form revised 8/9/18