



CITY COUNCIL AGENDA ITEM STAFF REPORT

MEETING DATE:	March 24, 2026
TITLE:	Ordinance Authorizing the Mayor to Sign a Contract With Azteca Systems, LLC for Renewal of Cityworks Software
DEPARTMENT:	IT
PROJECT MANAGER:	Sean Seckler – Director of IT
REQUESTED ACTION:	Approval
ATTACHMENTS:	Agreement, Ordinance

Overview

The attached quote from Azteca Systems, LLC (Trimble) would extend the City's current software licensing and support agreement for permitting, licensing, land use, and asset management software for another year for \$51,875. License counts for AMS and PLL will be reduced to 25 each from 35 each last year. Cityworks is the sole source provider for its software licensing and support.

Cityworks software provides city staff in Community Development with a centralized system for permitting, code enforcement, land-use, and licensing related processes for city residents, developers, and businesses. Cityworks is also used by the Street Division of the Public Works Department as an asset management system (AMS) for work orders related to streets and right-of-way.

Executive Summary

The City's agreement with Azteca Systems for software licensing expires this month and requires renewal. The original agreement began in 2019 with a yearly cost of \$47,825 and three-year term. In 2022, the council authorized an amendment to the original agreement that extended the licensing for another three years, through March of 2025. In 2023, the council authorized an expected cost increase to \$72,500 for 2023 and 2024, however, after a licensing audit in early 2024, cost was brought back down to \$54,375 for 2024. In 2025, the city began using existing ArcGIS tools to replace elements of the Cityworks Asset Management System (AMS).

After further development of ArcGIS AMS tools, a licensing audit revealed a reduced need for Cityworks AMS licensing this year. Staff requested a reduction in AMS licensing with Azteca along with a reduced licensing cost for renewal. While Azteca did reduce licensing quantity and cost for renewal, the reduction was limited by the pricing structure of the enterprise agreement we are in. It will be advantageous to remain in the current enterprise agreement, as our existing agreement is for the legacy Cityworks platform, and Azteca will only entertain new agreements on their new platform, Unity. Azteca advised that a move to Unity would result in a cost increase as well as requiring significant change on the city's end to migrate to the new platform. Staff has decided to defer the migration to Unity to keep cost down and prioritize the completion of existing projects in Cityworks. The proposed licensing extension renews our licensing for another year at a reduced quantity and cost of \$51,875, under the existing, amended agreement's terms and conditions.

Implementation

Once the agreement has been approved and fully executed, licensing status can be maintained, and permitting, licensing, code enforcement, and utilities maintenance services can continue.

Recommendation

Staff recommends approval of the ordinance authorizing the Mayor to execute the software licensing renewal with Azteca Systems, LLC.

Department Review

Information Technology, Administration, Public Works, Community Development