



**HANOVER COUNTY
COMMUNITY SERVICES
BOARD -
Community Engagement
Committee**

**COMMUNITY SERVICES
BOARD**
Mary Butler Eggleston - Chair
Citizen
Ryan M. Hudson
Board of Supervisors

MINUTES

March 9, 2026
5:00 PM

Members Present:

Amanda Bishop, Tawna Hampton, Nathan Globig

Staff Members Present:

Gabriella Caldwell-Miller, Ivy Sager, Bret Schardein

Additional Attendees:

Mary Butler Eggleston, Carol McDaid

Presenters:

None

Location:

Hanover Community Services Board – Atlee Commons Meeting Room, 9734 Atlee Commons Drive, Ashland

Call to Order

Amanda Bishop, Chair, called the meeting to order at 5:02 PM.

Consideration of Amendments to the Agenda

There were no amendments to the agenda.

Approval of Minutes –The minutes from the January 5, 2026, meeting were approved as presented.

Citizens' Time

None

Presentations and Agenda Items

- A. Follow-up Items from January Meeting
 - i. Transition Planning & Community Education Activities
Committee members reviewed the information provided by the developmental services division specifically outlining their activities in 2025

related to community education, outreach and transition planning. A flyer about the Next Steps Conference was also provided. Ms. Hampton asked if these events were open to Board members and Ms. Sager indicated that they were. These events and activities are shared on the County calendar, on the CSB Board's 3-month planning calendar, in the BHW monthly newsletter and via social media.

ii. Website Enhancements (Parent Resource Center/Early Intervention)

Committee members reviewed the changes needed on the Hanover webpage to link back to the Parent Resource Center (PRC) and the Infant and Toddler Connection. Ms. Sager also noted that staff would request PRC to fix a broken link on their page back to the CSB. Committee members also commented on the good resources available on the BHW website.

B. Committee Goals for 2026

Ms. Eggleston tasked this committee with spearheading efforts related to school-based mental health (SBMH) services. She noted that this committee can engage with the School Board and attend other board meetings such as the DSS Advisory Board. Ms. McDaid recommended engagement with the Joint Education Committee as well. There was agreement on the need to open lines of communication and work together. Ms. Eggleston shared that while the idea of a school board member attending CSB board meetings or being appointed to the CSB Board had been offered, it is not easily doable. Since this idea was raised at the recent work session, there was agreement that Ms. Butler would provide follow-up at the April board meeting so all board members had the same information. She also noted that a presentation about Hanover's specific type of CSB board, including the limitations and boundaries on what Hanover CSB can and can't do, is being developed.

Committee members then had an extensive discussion about getting information from the community about their awareness of and access to CSB services. Suggestions included a listening session for providers and clients; a survey; community and/or services mapping, with the intent of gaining a better understanding of the needs and resources available in order to reduce duplication. Ms. Hampton talked about ways that Hanover Arc addressed some similar challenges including a shared calendar and additional communication strategies to avoid duplication of services. The Committee acknowledged that this effort is big and discussed how best to move forward with a manageable process. Ms. Eggleston indicated that she would take this question to the Executive Committee for further discussion.

C. Open Discussion and Next Steps

Ms. Sager provided brief information about a current campaign through DBHDS to promote their "Find Help" page. Since there was not time during the meeting to show the videos, Ms. Sager stated she would send information via email to committee members. This campaign is slated to run through March 31.

Other Items

The Committee discussed and agreed to a date and time for its next meeting.

Announcements

None

Adjournment

The Committee adjourned at 6:05 PM. The next committee meeting is scheduled for May 11, 2026, at 5:00 PM.

DRAFT