

## Ally Supportive Services

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### Program Overview

**Mission:** Ally's mission is to fight to end homelessness by providing optimal client centered support, advocacy, safe, and affordable housing to homeless adults with severe housing barriers in Minnesota.

**Contract(s):** Dakota County has 2 contracts with **Ally Supportive Solutions** for the following service(s):

| Service           | Service Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Funding Source(s)                                                | Contract Term Date |
|-------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------|--------------------|
| Outreach Services | <p>Ally performs activities under the Dakota County Community Living Infrastructure grant from the MN Department of Human Services:</p> <p>Unsheltered Street Outreach: Locates and engage individuals in County living with a disabling condition, are homeless, living in vehicles or places not meant for human habitation, to screen for basic needs and assist with referral to community resources.</p> <p>Referral based Outreach: Ally receives referrals to outreach and engage individuals in County who are living with disabling conditions, navigating housing instability, homelessness, and/or residing in segregated settings (e.g., hospitals, treatment centers, corrections, etc.) to screen for basic needs and assist with referral to community resources.</p> <p>Housing Navigation: Assist individuals in County living with disabilities, disabling conditions, and low income find and maintain housing by connecting them with resources and assistance programs.</p> | 100% funded by DHS – Community Living Infrastructure (CLI) Grant | 7/1/2025-6/30/2027 |

| Service         | Service Description                                                                                                                                                                                                                                                                                                                                                                    | Funding Source(s)          | Contract Term Date  |
|-----------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------|---------------------|
| Street Outreach | Ally locates and engages individuals in County who are homeless, living in vehicles or places not meant for human habitation, to screen for basic needs and assist with referral to community resources. They also assist individuals in County who are unsheltered homeless find and maintain housing and provide information about services and resources to community stakeholders. | 100% funded by County Levy | 1/1/2026-12/31/2027 |

## Strategic Alignment

Ally's work supports and aligns with the following County Board strategies:

**Thriving people:** Dakota County creates access to opportunities, cares for vulnerable people, and fosters community safety, health and well-being.

## Oversight

**CLI Grant Outreach Services:** Quarterly reports are required summarizing the following: number of unduplicated individuals served in Outreach program, basic demographics of individuals (age, race, gender), length of time in program for each individual, number and percent of individuals obtaining housing, exit destination for each individual who left the program and success stories of outreach participants. Invoices are submitted, at a minimum, quarterly and include specific budget categories and any support documentation.

**Street Outreach Services:** Quarterly reports are required summarizing the following: number of unduplicated individuals served in Outreach program, basic demographics of individuals (age, race, gender), length of time in program for each individual, number and percent of individuals obtaining housing, exit destination for each individual who left the program and success stories of outreach participants. Invoices are submitted, at a minimum, quarterly and include specific budget categories and any support documentation.

## Outcome Measures

### Ally Homeless Street Outreach - Dakota County Total Clients Served 2019-2024

| Year | Total Clients Served Each Year |
|------|--------------------------------|
| 2019 | 1,314                          |
| 2020 | 882                            |
| 2021 | 854                            |
| 2022 | 1,664                          |
| 2023 | 1,869                          |
| 2024 | 2,092                          |

Note: the drop in number of clients served in 2020 and 2021 is related to increased shelter availability and funding during COVID. In 2025, data will begin to reflect a drop in number of clients served related to a decrease in Ally Street Outreach funding and staff.

### Minnesota Homeless Management Information System (HMIS) Q3 2025 Data (counts reflect number of households)

| Household Type        | Count      |
|-----------------------|------------|
| Adult/Child Household | 42         |
| Adults Only Household | 26         |
| Single Individual     | 243        |
| <b>Total</b>          | <b>311</b> |

| # of Members in Household | Count      |
|---------------------------|------------|
| 1                         | 250        |
| 2                         | 34         |
| 3                         | 13         |
| 4                         | 7          |
| 5                         | 3          |
| 6                         | 1          |
| 7                         | 1          |
| <b>Total</b>              | <b>309</b> |

| Head of Household Age | Count      |
|-----------------------|------------|
| 18-24                 | 10         |
| 25-34                 | 25         |
| 35-44                 | 55         |
| 45-54                 | 44         |
| 55-61                 | 24         |
| 62 plus               | 16         |
| <b>Total</b>          | <b>174</b> |

| Head of Household Gender | Count      |
|--------------------------|------------|
| Man/Boy                  | 154        |
| Woman/Girl               | 150        |
| Non-Binary               | 2          |
| Transgender              | 3          |
| Data not collected       | 15         |
| <b>Total</b>             | <b>324</b> |

| Head of Household Race and Ethnicity | Count      |
|--------------------------------------|------------|
| White                                | 124        |
| Black                                | 58         |
| Other                                | 32         |
| Data not collected                   | 101        |
| <b>Total</b>                         | <b>315</b> |

| Head of Household Disability | Count      |
|------------------------------|------------|
| Yes                          | 155        |
| No                           | 16         |
| Data not collected           | 135        |
| Prefers not to answer        | 4          |
| <b>Total</b>                 | <b>310</b> |

| Head of Household Veteran | Count      |
|---------------------------|------------|
| Yes                       | 3          |
| No                        | 251        |
| Data not collected        | 67         |
| Prefers not to answer     | 1          |
| <b>Total</b>              | <b>322</b> |

| Living Situation at Start Date | Count      |
|--------------------------------|------------|
| Literally Homeless             | 230        |
| Temporary Housing              | 47         |
| Permanent Housing              | 12         |
| Institutional Setting          | 15         |
| <b>Total</b>                   | <b>304</b> |

| <b>Housing Resources Provided</b> | <b>Count</b> |
|-----------------------------------|--------------|
| Yes                               | 296          |
| No                                | 25           |
| Data not collected                | 3            |
| <b>Total</b>                      | <b>324</b>   |

| <b>Income Resources Provided</b> | <b>Count</b> |
|----------------------------------|--------------|
| Yes                              | 94           |
| No                               | 187          |
| Data not collected               | 23           |
| <b>Total</b>                     | <b>304</b>   |

| <b>Other Resources Provided</b> | <b>Count</b> |
|---------------------------------|--------------|
| Yes                             | 248          |
| No                              | 60           |
| Data not collected              | 14           |
| <b>Total</b>                    | <b>322</b>   |

| <b>Living Situation at End Date</b> | <b>Count</b> |
|-------------------------------------|--------------|
| Institutional Setting               | 8            |
| Literally Homeless                  | 97           |
| Permanent Housing                   | 32           |
| Temporary Housing                   | 41           |
| Other                               | 2            |
| <b>Total</b>                        | <b>180</b>   |

| City Located<br>(calls included) | Count      |
|----------------------------------|------------|
| Apple Valley                     | 8          |
| Burnsville                       | 24         |
| Eagan                            | 25         |
| Farmington                       | 5          |
| Hastings                         | 19         |
| Inver Grove                      | 8          |
| Lakeville                        | 17         |
| Northfield                       | 4          |
| Rosemount                        | 5          |
| South Saint Paul                 | 18         |
| Vermillion                       | 1          |
| West Saint Paul                  | 37         |
| Hennepin County                  | 10         |
| Ramsey County                    | 13         |
| Other County                     | 10         |
| <b>Total</b>                     | <b>204</b> |

Note: HMIS data no longer available for Ally internal data with city specific and other recommended local data.

## Mandates

**Mandate Level** (Board Decision) – Program Name, Authority for Program (Statute, Resolution, etc.), Program Description:

**Outreach Services – DHS – CLI Grant Funded:** In 2017, language was added through the Minnesota Housing Support Act (Chapter 256I) to increase opportunities for Minnesotans with disabilities to live in the community. Board Resolution 25-040; 1/21/2025.

**Street Outreach Services:** The Board of Commissioners is not mandated to provide or contract for these outreach services.

## Financials

**Total Contracted Payments 2024-2025:** \$1,454,123

| Services                    | Contract Budget 2026-2027 |
|-----------------------------|---------------------------|
| DHS Grant Outreach Services | \$170,000                 |
| Street Outreach Services    | \$322,000                 |